



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

BASED ON

(GENERAL FEEDBACK ANALYSIS)

2019-20

PHARMACY ACADEMY

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Based on the feedback survey conducted for the year 2019-20, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Some former students shared their concern with the fee structure of the University	It was learnt that some students faced problems because of the conditions induced by the pandemic prevailing. The University provided relaxation to the students and provided them time for the same.
2	Some students shared their dissatisfaction with the canteen facilities at the University campus.	The canteen at the University has rich menu and variety to cater to the various needs of its customers.
3	Some students shared their dissatisfaction with the hostel facilities at the University campus.	The hostel at the University was enabled with all the necessary features and amenities. Uninterrupted power supply and security is ensured.
4	Few students opined that some of their batch mates had mediocre calibre.	The University believes in making education accessible to all irrespective of their socio-economic class. No change was deemed necessary.
5	Lesser number of students were found satisfied with the training and placement provided by the University.	<p>Director – T&P through his team explored more hands-on / live projects / field projects to help students acquaint with the real work life challenges. New organizations came on board to provide industry projects and full time job opportunities.</p> <p>a. Prospective employers covering various functions and industries were explored and reviewed for their suitability.</p> <p>b. Number of opportunities offered, types of roles</p>

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		<p>offered, location and CTC offered, employers with high attrition rate (for our students), students' response to the opportunities viz. whether they applied, appeared and what was their performance (rejection, rejection level OR selection, joining and exit), was analyzed and appropriate measures including sessions with final year students, were taken.</p>
6	<p>Not all the former students were willing to contribute to the department as its alumnus.</p>	<p>The alumni coordinators contacted the passed out students of 2018-19 and explored opportunities to have these alumni at the campus in some events, once normalcy restores and restrictions are lifted.</p>
7	<p>Students were not completely satisfied with the laboratories and equipment.</p>	<p>The laboratory in the department gets updated with all the necessary inputs required for its functioning. The faulty and broken apparatus, scales and other equipment were changed, as part of routine activity.</p>
8	<p>Some former students shared their dissatisfaction with the library / reading room</p>	<p>The reading room is provisioned to accommodate students according to their assigned schedule / timetable. Outside it the space becomes scarce and becomes available after the usual class hours.</p>
9	<p>Students complained about the computer facilities in the department</p>	<p>The Department has its own computer lab and the faulty computers / parts are replaced as part of regular maintenance and the capacity enhancement is done post assessment of need and necessary approvals.</p>
10	<p>Students shared their dissatisfaction with the state of their classrooms</p>	<p>The required renovation and repair work happens periodically. No immediate action was required. The furniture was repaired in classrooms wherever it was required.</p>
11	<p>Some students opined that the internet facilities are not</p>	<p>IT team found misuse of the bandwidth on WiFi and took some corrective measures to improve the experience of the legit users.</p>

Smilee Bawal

	satisfactory in the department	
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