



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

School of Business Management

ACTION TAKEN REPORT

Session: 2018- 19

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Students' Feedback Action Taken Report

Issues Raised by Students

a) Infrastructure and Skill Development facilities

Issues raised	Action Taken
1. Students suggested to increase More Career Awareness Program	1. More Seminars/Lectures/Presentations arranged for students regarding career opportunities
2. It was suggested to provide the professional coaches for various sports activities to the students	2. It is communicated to the authorities to address the issue raised by students in this regard.
3. It was suggested to include the latest edition of the reference books	3. Request was sent to the authorities in this regard
4. It was suggested by students to increase the number of communication and skill development programs	4. Extra classes to improve the communication skill of students arranged. Students also provided with more Seminars/Lectures on skill development.
5. Training for how to effectively prepare for personal interview and group discussions during recruitment was suggested.	5. Suggestion of students communicated to the authorities and proper action being taken in this regard
6. It was suggested to include more journals and reference materials in the library	6. Suggestion of students communicated to the authorities
7. Students suggested to clean the water tanks and water coolers more frequently	7. Authorities communicated to help maintain the strict hygienic standards for drinking water and ensure cleanliness of water tanks all the time
8. It was suggested to increase the organization of exhibitions, fun fares for students	8. In the interest of students competent authorities communicated to increase the number of mentioned activities in their academic calendar

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b) Curriculum

Issues Raised	Action Taken
1. More Value added courses should be included in the curriculum to develop the students.	1. Request was communicated to the competent authorities for the necessary action.

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Alumni Feedback Action Taken Report 2018-19

a) Issues raised by Alumni

Issues Raised	Action Taken
<ol style="list-style-type: none">1. The alumni suggested that the courses should be more relevant for the real life problem solving.2. The other issue raised by the alumni is that there should be an alumni association in the university.3. Alumni also suggested that the training and placement cell should be more focused on the personality and skill development.	<ol style="list-style-type: none">1. The issue was communicated to competent authority for the perusal.2. Request was communicated to the competent authorities for the necessary action.3. The request for the same issue was communicated to training and placement cell.

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Employer Feedback Action Taken Report 2018-19

a) Issues raised by Employer

Issues Raised	Action Taken
1. Employers suggested that the students must be good in communication skills.	1. The problem/issue was communicated to competent authority for the perusal. More programmes would be designed to improve the communication skills of students.
2. Another suggestion proposed by the employer is that the students must possess the ability to develop practical solutions to work place problems.	2. Request was communicated to the competent authorities for the necessary action.
3. Employers also suggested that the students should be Self-motivated and taking on appropriate level of responsibility.	3. The issue was communicated to competent authority for the perusal.

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Parents Feedback Action Taken Report 2018-19

Significant suggestions/ requests by parents

Suggestions	Action Taken
1. Additional effort should be made to teach tough topics.	1. Faculty members have provided motivational session to resolve the issue.
2. Basic concepts should be cleared properly.	2. Efforts are already being made to address these issues.
3. Examination results should be streamlined.	3. Examination results are in the hands of the university and beyond the purview of the college.
4. Practical Knowledge of the event management to be imparted which will help them to face real life situations.	4. Mini events were to be encouraged for participating the students in competitions organized by the SDC.

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Teacher's Feedback Action Taken Report 2018-19

Feedback about Curriculum planning and Implementation	Action Taken
<ol style="list-style-type: none"> 1. It was suggested to increase the Group discussion classes for students 2. MBA students are advised to choose subjects related to practical exposure based on job prospects. 3. A time table should be set for internal evaluation. 	<ol style="list-style-type: none"> 1. Authorities requested to arrange the said classes for students 2. Members of admission committee and faculty members counsel students to choose subjects based on event management, entrepreneurship etc. 3. Pros and cons of a fixed timetable for internal exam are being considered.

Feedback about infrastructure	Action Taken
<ol style="list-style-type: none"> 1. There is shortage of digitally equipped classrooms. 2. Some more classes are required for Department due to student's strength. 	<ol style="list-style-type: none"> 1. The need has been communicated to the management. 2. The necessary requirement is being communicated to management.

Feedback about Human Resource Development and Teacher welfare	Action Taken
<ol style="list-style-type: none"> 1. There is a need for training teachers for greater use of ICT in teaching learning process. 2. More programmes should be there for the development of teachers. 	<ol style="list-style-type: none"> 1. IQAC has planned some Online Lecture for ICT training of teachers in the following session. 2. The need was conveyed to the university authorities.


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