

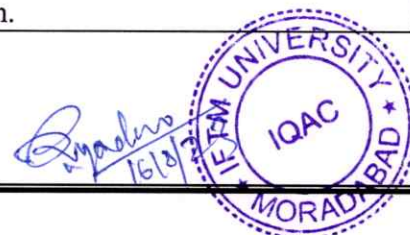


आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT
BASED ON
(GENERAL FEEDBACK ANALYSIS)
2022-23
SCHOOL OF BIO TECHNOLOGY

Based on the feedback survey conducted for the year 2022-23, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' through various counters.
2	Some students opined that online resources are not available or accessible to them.	Online educational resources like EBSCO, Taylor & Francis, DELNET etc. are available in library and accessible to the students with the help of the librarian / staff.
3	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
4	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours and monitored by the staff.
5	Students opined that it is not always that they found the classrooms clean and well maintained.	The classrooms have been freshly painted and major repairing exercise has been done across the various schools in this session.
6	Not all the students agreed that the teacher communicated clearly to inspire them through his / her teaching.	As teachers cater to a classroom having huge diversity and students with varying levels of acumen. As all the teachers are qualified / experienced professionals, no immediate change was done.
7	Students opined that not all the teachers use modern teaching aids in their class.	ICT Tools are an integrated part of the teaching-learning process at the department. Teachers do use appropriate teaching aids according to the need of the curriculum.



8	Some students opined that, it is not always that they get the regular and timely feedback about their performance.	The students are usually briefed about the marks obtained within 2 days after the CT and within fortnight after the SEE.
9	The survey revealed that not all the students got to participate in the alumni meet at the University (department).	Alumni Meet was conducted and the students participated in it.
10	The survey revealed that not all the alumni were willing to contribute to the development of the Dept.	The alumni coordinators contacted the alumni data base and invited some of them to deliver a session for the present / running batches.
11	Few alumni shared their dissatisfaction with the state of laboratories.	The laboratories are periodically inspected and updated. The broken apparatus and equipment are replaced after necessary procurement.



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