



IFTM UNIVERSITY

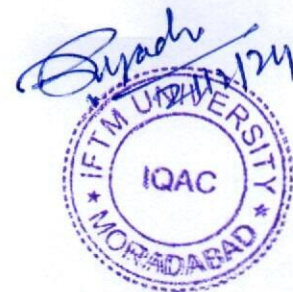
MORADABAD

ACTION TAKEN REPORT

BASED ON
(GENERAL FEEDBACK ANALYSIS)

2023-24

SCHOOL OF BIOTECHNOLOGY



Based on the feedback survey conducted for the year 2023-24, a sliding trend was observed in some of the vital parameters. To address the issues, following measures were planned/taken by the department.

S. NO.	ISSUE	ACTION
1	Some teachers showed dissent that the teaching-aids available in the department are appropriate and up-to-date.	More modern tools and technologies have been incorporated while ensuring that multimedia content, software, or other resources are up-to-date. Also more interactive resources were provided.
2	A few teachers were unable to expressed clear views regarding the number of schemes/policies for the welfare of faculties.	An informational session was organised to educate faculty members about the existing welfare schemes and policies.
3	Some students felt that reading material/ prescribed books/ journals were not available in the library.	The availability of books and journals were verified that might have been reported as unavailable. It has been ensured that all prescribed materials were stocked and available for borrowing.
4	A few students had dissent with the accessibility of digital educational resources in the library.	Digital educational resources such as EBSCO, DELNET, Taylor & Francis, etc., are available and accessible in the library with the help of library staff. Orientation sessions to familiarize users with available digital resources and their navigation were conducted. Step-by-step guides were displayed and video tutorials were also provided.
5	Some of the students expressed dissatisfaction regarding the availability of safe drinking water and water resources	Regular testing is conducted on water sources to ensure compliance with safety standards. Any discrepancies found during testing is addressed immediately.
6	A few students had dissent with the statement that the washrooms/ toilets are well maintained, clean and hygienic.	The frequency of cleaning sessions in the washrooms has been increased, ensuring regular checks throughout the day. It is ensured that repairs, such as broken fixtures, plumbing issues, or poor ventilation, are addressed promptly.
7	Some alumni had concern regarding relevance of their programme to their present job or undertaking.	Certain elements of the programme were evaluated that needed modification, such as course materials, learning objectives, or practical application to the current job roles.
8	An employer had reservations regarding the student's ability to work independently and in a team.	Resources that can improve collaboration skills, independent working techniques, or conflict resolution, depending on the identified needs were provided.

