



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

BASED ON

(GENERAL FEEDBACK ANALYSIS)

2019-20

SCHOOL OF COMPUTER SCIENCE & APPLICATIONS

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Based on the feedback survey conducted for the year 2019-20, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Few students did not find the environment of the University favorable to their purpose / preferences.	The University has a lush green campus with zero tolerance for any untoward act by any one. It has 24 hour security and surveillance system. The amenities as may be required by any student for achieving academic excellence are available. No further changes could be thought of.
2	Some students were not satisfied with the canteen of the University.	The canteen at the University campus provides plenty of options to the students to choose from. The cleanliness and hygiene is randomly checked and ensured by the competent authorities of the University.
3	Some students were not satisfied with the facilities they got at the hostel of the University.	The hostel (both girls and boys) at the University campus provides all the amenities required by the students including the internet connectivity. Some electrical fittings (new and repair) were required in girls hostel, which was fixed by the electrician.
4	Lesser number of students were found satisfied with the training and placement provided by the University.	Students are being provided the opportunities suitable for them. It was learnt that many students were seeking placements in their home town or nearby their villages, which was impractical since most of the job opportunities are in urban areas and probably not in the home town. T&P coordinators did a session for students of final year MCA students to align their expectations.
5	Not many students concurred about their satisfaction with their network of old friends (alumni)	The University encourages students from diverse socio-economic backgrounds. Quite often some students don't get enough time to network and benefit through alumni association because of the paucity of time.
6	Not many students	The Alumni coordinators keep updating and contacting the

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	reflected their interest in joining the Alumni Association	alumni of the department to encourage more people to join the alumni association. Their interest is sought to deliver session / interact with the students.
7	Only few students were willing to contribute to the development of the Department	
8	Students had issues in getting their grievances resolved.	Students through their coordinators were advised to discuss all their issues / concerns with allotted mentors. Faculty logs the mentor-mentee interaction which is reviewed by concerned Director every month. In addition the students are made aware about the various cells and committees available to address their grievances where ever required.
9	Some students opined that the internet facilities are not satisfactory in the department	IT team found misuse of the bandwidth on WiFi and took some corrective measures to improve the experience of the legit users.

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