



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

BASED ON

(GENERAL FEEDBACK ANALYSIS)

2021-22

SCHOOL OF ENGINEERING & TECHNOLOGY

Sanjeev D. Srivastava
Registrar
IFTM University
Moradabad

Based on the feedback survey conducted for the year 2021-22, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' on various counters.
2	Some students opined that online resources are not available or accessible to them.	Online educational resources like EBSCO, Taylor & Francis, DELNET etc. are available in library and accessible to the students with the help of the librarian / staff.
3	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
4	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are now cleaned at the Dept. every 2 hours and monitored by the staff at the department.
5	The students did not find the services of Training & Placement Cell satisfactory.	The T&P Cell is working to improve the CTC offered to the students and onboard more MNCs for providing employment.
6	Students opined that not all the teachers use modern teaching aids in their class.	ICT Tools are an integrated part of the teaching-learning process at the department. Teachers do use appropriate teaching aids according to the need of the curriculum.
7	Some of the alumni reported that they did not get enough guidance with their academic projects.	The project guides are allotted to the students, however in some cases it was learnt that not many came to discuss their issues and completed them on their own.
8	Few alumni shared that their colleagues at the campus were having below par	Since the University encourages people from all socio-economic strata to join, the

	caliber.	observation did not warrant any specific action. However, the faculty put in efforts to help all the students raise their performance levels.
9	The survey revealed that not all the students got to participate in the alumni meet at the University (department).	Alumni Meet could not be conducted in 2020-21 because of prevailing COVID pandemic and perhaps few students got baffled because of this.
10	Few alumni shared their dissatisfaction with the state of laboratories.	The laboratories are periodically inspected and updated. The broken apparatus and equipment are replaced after necessary procurement.
11	Some of the employers shared their dissent with the communication skills of the students they had interacted with / employed.	PSD and communication skills classes are run by the Dept, however the offline classes were largely disrupted during 2020-21.
12	Few students were found having the required people skills.	PSD and communication skills classes are run by the Dept, however the offline classes were largely disrupted during 2020-21.
13	The employers did not find few students creative enough to respond to work place challenges.	Various classroom activities and sessions by PSD trainers are directed to help students improve their creativity and improve their orientation towards professional life.
14	Few students did not reflect the ability to take up extra responsibility.	Various classroom activities and sessions by PSD trainers are directed to help students improve their creativity and improve their orientation towards professional life.

Sanjay D. Singh
 Registrar
 IFTM University
 Moradabad

*** LAST PAGE OF THE REPORT ***