



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT

BASED ON

(GENERAL FEEDBACK ANALYSIS)

2019-20

SCHOOL OF LAW

Sanjeev Singh

REGISTRAR
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Based on the feedback survey conducted for the year 2019-20, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Students faced difficulty with the fee structure	The schedule of payment of fees (including installments) was a problem with some students. Since many students comes with an agrarian background with intermittent flow of income, the University provides necessary approvals, waivers, discounts, scholarships to the students on different suitable parameters and case to case basis, with an objective to facilitate the students.
2	Some students shared their dissatisfaction with the project guidance they received during their stay at the campus.	All the students are assigned a faculty to help them with their assigned projects. Students discuss and get their queries resolved in time outside the class hours.
3	The laboratories and equipment's facilities were not found as satisfactory by some of the students.	The computer lab and moot court are available for the students of law, in addition to their regular classrooms.
4	Many students opined about their dissatisfaction as they could not participate in the alumni meet	'Kutumb' the alumni meet was organized in early March 2020, however, not all the students could join because of multiple reasons. The time of the event is largely fixed and was decided after a thorough deliberation by the University officials.
5	Lesser number of students were found satisfied with the training and placement provided by the University.	It was learnt that some students were seeking corporate roles in legal function. The T&P Cell started exploring opportunities after this revelation from the survey.
6	Students had issues in	Students through their coordinators were advised to discuss

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getting their grievances resolved.	all their issues / concerns with allotted mentors. Faculty logs the mentor-mentee interaction which is reviewed by concerned Director every month. In addition the students are made aware about the various cells and committees available to address their grievances where ever required.
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