



IFTM UNIVERSITY

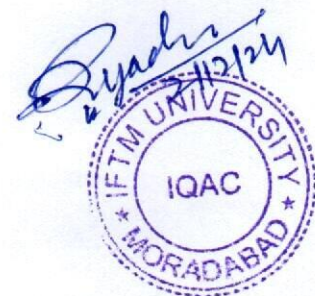
MORADABAD

ACTION TAKEN REPORT

BASED ON
(GENERAL FEEDBACK ANALYSIS)

2023-24

SCHOOL OF LAW



Based on the feedback survey conducted for the year 2023-24, a sliding trend was observed in some of the vital parameters. To address the issues, following measures were planned/taken by the department.

S. NO.	ISSUE	ACTION
1	A few teachers were unable express their views regarding availability of suitable learning resources/research labs for the faculties and encouragement to carry out research.	Orientation sessions and regular workshops were conducted to inform faculty members about the availability of resources and research labs. Incentives, such as funding opportunities, publication support, and recognition for research achievements, were offered to encourage faculties to carry out research.
2	Some teachers stayed neutral regarding the availability of appropriate and up-to-date teaching-aids in the department.	More modern tools and technologies have been incorporated while ensuring that multimedia content, software, or other resources are up-to-date. Also, more interactive resources were provided.
3	Some students felt that reading material/ prescribed books/ journals were not available in the library.	The availability of books and journals were verified that might have been reported as unavailable. It has been ensured that all prescribed materials were stocked and available for borrowing.
4	A few students had dissent with the accessibility of digital educational resources in the library.	Digital educational resources such as EBSCO, DELNET, Taylor & Francis, etc., are available and accessible in the library with the help of library staff. Orientation sessions to familiarize users with available digital resources were conducted.
5	Some students showed dissatisfaction with the internet facility available in the department.	Areas with weak or no internet coverage were investigated and additional Wi-Fi access points and signal boosters were installed to ensure full coverage across the department. IT team was approached to track instances of internet downtime and to implement measures to minimize disruptions.
6	Some students opined that the labs were not adequately equipped with equipment in working condition.	A comprehensive inspection of all equipment were performed and necessary repairs and replacements were made to improve functionality. A regular assessment of lab equipment status and condition has been implemented as part of routine check-ups to prevent issues from escalating.
7	A few students had dissent with the statement that the washrooms/ toilets are well maintained, clean and hygienic.	The frequency of cleaning sessions in the washrooms has been increased, ensuring regular checks throughout the day. It is ensured that repairs, such as broken fixtures, plumbing issues, or poor ventilation, are addressed promptly.
8	An employer found the student's ability to work independently and in a team as satisfactory only.	Resources that can improve collaboration skills, independent working techniques, or conflict resolution, depending on the identified needs were provided.

