



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT
BASED ON
(GENERAL FEEDBACK ANALYSIS)
2019-20
SCHOOL OF SCIENCES

Sanjay D. Singh
REGISTRAR
IFTM UNIVERSITY
MORADABAD.

Based on the feedback survey conducted for the year 2019-20, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Students faced difficulty in completing their admission formalities	After due deliberation it was learnt that the problems in completing the admission documentation was largely due to COVID induced restrictions. The situation warranted no change in the current admission procedure.
2	Students were not completely satisfied with the laboratories and equipment.	The laboratory in the department gets updated with all the necessary inputs required for its functioning. The faulty and broken apparatus, scales and other equipment were changed, as part of routine activity.
3	Lesser number of students were found satisfied with the training and placement provided by the University.	Most of the placement opportunities are for those with a degree in Chemistry. Since the program is non-professional the opportunities are scarce. However, the T&P cell has assisted the students of the department with some opportunities in SOHO businesses of the city and adjoining towns, with commensurate packages.
4	Students were apprehensive about the caliber of the students studied with them.	The University believes in equal opportunity and access to education for people from all walks of life. The situation needed no change in the current approach.
5	Would you like to join the alumni association	The Alumni Cell of the Department spoke to alumni of passed out batches and found that many are busy with their jobs and other engagements. Only few agreed to join the alumni association and visit the University to participate in any event or developmental activities.
6	Many students opined about their dissatisfaction as they could not participate in the alumni meet	'Kutumb' the alumni meet was organized in early March 2020, however, not all the students could join because of multiple reasons. The time of the event is largely fixed and was decided after a thorough deliberation by the University officials.

Sanjeev D. Rao

7	Students shared their dissatisfaction with the state of their classrooms	The required renovation and repair work happens periodically. No immediate action was required. The furniture was repaired in classrooms wherever it was required.
8	Students complained about the computer facilities in the department	The Department has its own computer lab and the faulty computers / parts are replaced as part of regular maintenance and the capacity enhancement is done post assessment of need and necessary approvals.

*** LAST PAGE OF THE REPORT ***

Sanjeev Bhand