

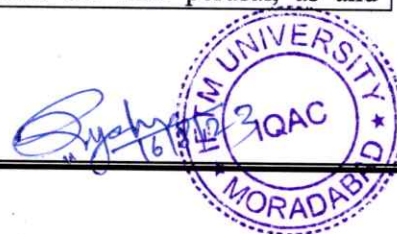


आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश
IFTM University, Moradabad, Uttar Pradesh
NAAC ACCREDITED

ACTION TAKEN REPORT
BASED ON
(GENERAL FEEDBACK ANALYSIS)
2022-23
SCHOOL OF SCIENCES

Based on the feedback survey conducted for the year 2022-23, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Some students opined that online resources are not available or accessible to them.	Online educational resources like EBSCO, Taylor & Francis, DELNET etc. are available in library and accessible to the students with the help of the librarian / staff.
2	Some students had some problems related to fees.	The process is largely automated and transparent with eligibility criteria clearly communicated and published / circulated as and when required. No corrective action was required.
3	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah' through various counters.
4	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
5	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours and monitored by the staff.
6	The survey revealed that not all the students got to participate in the alumni meet at the University (department).	Alumni Meet was conducted and the students participated in it.
7	Few alumni shared that their grievances could have been handled in a better manner during their student life.	Since various Grievance Cells / Committees are already in place, no further action was required. However, the class coordinators apprise students of these cells and committees for their perusal, as and



		when required by them.
8	The survey revealed that few students were not aware or they did not avail the career counseling for higher studies by the T&P Cell.	The career counseling sessions have been started for final and pre-final year students at T&P Cell.

Syed
16/8/23



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