



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश  
**IFTM University, Moradabad, Uttar Pradesh**  
NAAC ACCREDITED

# **ACTION TAKEN REPORT**

**BASED ON**

**(GENERAL FEEDBACK ANALYSIS)**

**2019-20**

**SCHOOL OF PHARMACEUTICAL SCIENCES**

*Sanjeev Dora*

**REGISTRAR**  
IFTM UNIVERSITY  
MORADABAD.

Based on the feedback survey conducted for the year 2019-20, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken.

S.NO.	ISSUE	ACTION
1	Few students were found dissatisfied with the training and placement provided by the University.	While pharmacy students get descent placement opportunities, the T&P cell continue to explore better opportunities to improve the quality of placement and meet preferences of the students.
2	Some students shared their dissatisfaction with the project guidance they received during their stay at the campus.	All the students are assigned a faculty to help them with their assigned projects. Students discuss and get their queries resolved in time outside the class hours.
3	Students had issues in getting their grievances resolved.	Students through their coordinators were advised to discuss all their issues / concerns with allotted mentors. Faculty logs the mentor-mentee interaction which is reviewed by concerned Director every month. In addition the students are made aware about the various cells and committees available to address their grievances where ever required.
4	Students were not completely satisfied with the laboratories and equipment.	The laboratory in the department gets updated with all the necessary inputs required for its functioning. The faulty and broken apparatus, scales and other equipment were changed, as part of routine activity.
5	Students shared their dissatisfaction with the state of their classrooms	The required renovation and repair work happens periodically. No immediate action was required. The furniture was repaired in classrooms wherever it was required.

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