



आईएफटीएम विश्वविद्यालय, मुरादाबाद, उत्तर प्रदेश  
**IFTM University, Moradabad, Uttar Pradesh**  
NAAC ACCREDITED

# **ACTION TAKEN REPORT**

**BASED ON**

**(GENERAL FEEDBACK ANALYSIS)**

**2022-23**

**SCHOOL OF PHARMACEUTICAL SCIENCES**

Based on the feedback survey conducted for the year 2022-23, a down trend was observed in some of the vital parameters. To address the issues, following measures were planned / taken by the department.

S.NO.	ISSUE	ACTION
1	Few alumni shared their dissatisfaction with the state of laboratories.	The laboratories are periodically inspected and updated. The broken apparatus and equipment are replaced after necessary procurement.
2	Students opined that not all the teachers use modern teaching aids in their class.	ICT Tools are an integrated part of the teaching-learning process at the department. Teachers do use appropriate teaching aids according to the need of the curriculum.
3	Some students opined that, it is not always that they get the regular and timely feedback about their performance.	The students are usually briefed / declared about the marks obtained within 2 days after the CT and within 10 days after the SEE.
4	Some students shared their dissent with the space for reading in the department.	The common rooms are used by the students for other purposes too including discussions and recreational activities. Departmental library is also available for the purpose.
5	A considerable number of students shared their dissent with the reprography services at the department.	The reprography services are paid and available within the University campus at 'Maitri Jal Pan Grah'
6	Students shared their dissent with the internet services at the department.	The required internet bandwidth is available and allocated to the department. However, pilferage and illicit usage was detected which was later traced and fixed by the IT Team.
7	Students opined that the toilets and washrooms shall be cleaned at regular intervals to keep them hygienic and usable.	Washrooms are cleaned at the Dept. every 2 hours.

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